

ERIK LINDSTRÖM

CARE + CLEANING

MAINTENANCE

Vacuum regularly (once a week minimum, more in high traffic areas) to prevent soil from penetrating fibers. Set adjustable beater bar/brush to highest setting.

RECOMMENDED VACUUM: Miele

FADING

Our rugs use only the highest quality Swiss dyes that are the most fade-resistant. There are no dyes, though, that are completely resistant to the effects of sunlight. Materials left in direct sunlight will fade over time. To lessen this effect, it is recommended to regularly turn a rug so it fades evenly.

SPROUTING

Our carpets are hand-knotted and hand-sheared; therefore some strands of wool or silk may sprout. If this occurs, do not worry, your carpet is not unravelling. All you need to do is take a pair of sharp scissors and snip the strand. Do not pull on the thread.

ABRASH

Yarn produced by hand is generally not uniform in both color and thickness. Therefore, when the yarn is dyed it doesn't take the color in a uniform manner, thus creating a subtle striped effect in the rug, named 'Abrash'. This is often a desirable feature of Handknotted rugs, as the striation gives a textural element to the rug that appears less monochromatic or machine-made.

SHEDDING

New rugs can shed, which is created from excess fibers that weren't integrated into the yarn during the spinning process. This is common, and is not an indication that your rug is inferior in quality or construction. It is ideal to vacuum a rug frequently at first until the shedding subsides. If you are have the ability to, ensure that your vacuum is not at the most powerful setting. **We do not recommend using a cleaner head with teeth as this will damage the rug.**

SPILLS

Natural fibers such as wool and silk are cleanable and durable. If spills occur, time is of the essence to ensure that a spot does not become a stain.

As soon as possible, vacuum up dry spills. Blot wet spills (rather than scrub or wipe), using a clean, white cotton cloth. The idea is to lift soil/liquid up from the rug, rather than pushing it down into the pile. Always work from the outside of a spill to the center.

If residue remains, in most cases, carbonated water alone will lift remaining material. Warm water and a mild dish soap can also be used. Do not over wet the rug. For spills on bamboo silk, hemp, cactus, or nettle, professional cleaning is recommended. When immediate attention is required, blot spills with clean cloth or paper towel to absorb liquid. Air dry rather than heat dry.

Professional cleaning is always recommended for larger spills as well as for spots that do not readily respond to treatment as specified.

